

# WV Health Insurance Marketplace Stakeholder Meeting Summary

<b>Group:</b> Consumers and Providers		
<b>Location:</b> Offices of the Insurance Commissioner, 1124 Smith Street, Main Conference Room	<b>Date:</b> 5/28/13	<b>Time:</b> 10:00 a.m.– 12:00
<b>Objectives:</b> See agenda		
<b>Facilitator/Lead:</b> Carl Hadsell	<b>Handouts:</b> Maximizing Health Insurance Coverage in WV	
<b>Attendees:</b> Perry Bryant, Dan Foster, Diana Hypes, Phil Shimer, Jeff Wiseman, Rachel Huff, Julie Monnig, Renate Pore, Kim Tieman, Laura Adkins, Jane Cline, Richard Stevens, Linda West, Deborah McCoy, Dena Wildman, Kim Elkins, Jeremiah Samples (Phone)		
<b>Next Meeting Date:</b> Tuesday May 28, 2013 10:00 a.m. – 12:00 p.m.		

## Discussion Points

1. **What's New OIC newsletter** – The newsletter is a great resource for all types of information and activities regarding exchanges. Please send any materials and/or submissions you may have to the *What's New* newsletter to Debi McCoy at [Deborah.McCoy@wvinsurance.gov](mailto:Deborah.McCoy@wvinsurance.gov).

## 2. Federal Updates

- a. Navigator submissions are due June 7<sup>th</sup>. CMS has stated that there will be \$600,000 for Navigator Program in WV. The OIC cannot recommend locations, will not be given any knowledge as to who is selected. We will find out the same time the groups that applied do.
- b. Final rule on Navigators combines rule with IPA rule. The pay scale in the rule is: IPA's \$20 hour, Supervisor \$28 per hour, CEO \$43 per hour. A number of groups submitted proposals.
- c. WVAH along with 8 partners has applied to be Navigators. Renate Pore provides highlights of the grant request.
- d. August 15<sup>th</sup> is the notification date.
- e. QHP several FAQ's have been issued. They are on Regtap.
- f. Some states have released QHPs, for both individuals and small business. Once released a 60 day public comment period.
- g. WV QHP plan submission closes on May31st.
- h. WV is looking at 2 carriers and a Stand-alone dental plan.

**Q:** What are the filing deadlines for the Multi-state plans?

**A:** Not sure Kim Elkins will check.

**Q:** How much staff will be available for assistance?

**A:** WVAH has requested 10 navigators, 270 IPA's through OIC procurement; FQHC's will now receive federal funding to conduct outreach and enrollment.

OIC will procure 270 IPA's. There will be a HHS call center which is scheduled to open in June.

FQHC's will now receive federal funding to conduct outreach and enrollment.

A question was raised regarding pharmacies and how individuals will know what will be on the preferred drug list. This should be available for pharmacies to share with consumers, especially to see if their drug is covered in a given plan. Also, pharmacies are a great place to share information about the health benefits marketplace. The lists should be available by open enrollment time and be on the website. It was noted that some of the basic plans may have limited number of drugs on its preferred list.

## 3. West Virginia Marketplace Updates

- a. WV has applied for an additional Level 1 grant for 10.7 million. The bulk of this will go to the IPA program approximately \$9.8 million. The OIC has request a budget modification to move funds from the first grant, approximately \$3 million for IPA Education and Outreach.

**Q:** Can anyone take the navigator training?

**A:** It is our understanding that anyone can take it.

**Q:** When does coverage begin?

**A:** January 1, 2013. No word on when Medicaid coverage will begin.

- b. It is envisioned that IPA's will be located in hospitals. There will be one vendor to take applications as to who will work where.
- c. We received 3 bids on the IPA procurement. They were: Smith Cochran and Hicks, Maximus and Faneuil. Hope to have the decision by June 15<sup>th</sup>.

**Q:** What will be required on the application?

**A:** WV will model the application from the Hawaii applications.

- d. WVAH Enroll West Virginia Conference Updates: Perry reported that there were 250 people in attendance and that they are planning follow up meeting by August 15. There will be 14 meetings.
- e. Paper Applications were released.
- f. Have a "citizens guide to enrollment" developed, about 50 organizations and groups to host regional meetings.
- g. CCRC final reported on Medicaid expansion will be finished by weeks end. Waiting on private market report.
- h. Reminded those present all the information from the Marshall University Health Insurance Literacy Study is on OIC website.
- i. Recap of Maximizing Health Insurance Coverage in West Virginia Meeting: Debi McCoy and Carl Hadsell provided the information obtained from the meeting and what the next steps would be.
- j. There was discussion on the dental aspects of the health benefits marketplace and what WV is doing about ensuring there are dental plans. ACA addresses children oral health, not adults. Concern that so many newly graduated dentists are leaving the state. There is a state oral health plan.

## Suggestions

- It was suggested that OIC consider asking the Governor to be a spokesperson for the Health Benefit Marketplace – there should be leadership supporting the enrollment process.
- Should consider doing a focus group with young people to see what they think is important regarding enrollment and promoting enrollments.
- There was discussion at the 30<sup>th</sup> event as to a common message – who is taking the lead in this area. Most likely will need to take lead from Federal government as they are so heavily engaged and information is being generated already.
- Need to remember many West Virginians do not have on-line access. Most likely need to be more face-to-face in WV to be effective in gaining enrollments. Challenge is getting information to people as large percentages still do not understand what it is based on national survey.

## Next Meeting

The next meeting will be held Tues., June 25, 2013 10:00 a.m. – 12:00 p.m.

## Action Register

What/Task	Who	When
1. Prepare notes from meeting.	OIC	
2. Send out application to Listserv	Jeff	